

DRIVER SIGN-UP INSTRUCTIONS

POWER YOUR DRIVE ACCOUNT SETUP



Existing ChargePoint account holders, verify that your email on file with SDG&E is up to date and is the SAME as the email associated with your ChargePoint Account.

Enroll in Power Your Drive via SDG&E MyAccount or as a Guest if you do not have a current SDG&E Account.

https://www.sdge.com/clean-energy/electric-vehicles/power-your-drive-ev-drivers

An 8-digit Site ID is required to enroll. The Site ID for your site is:

Once enrolled with SDG&E, you will receive an email from ChargePoint with instructions on how to finalize enrollment.

CHARGEPOINT ACCOUNT SETUP

NEW CHARGEPOINT CUSTOMERS

- Click the Link in Step 1 to create a **ChargePoint driver account**
- When asked for your credit card information, select "I have a Promo Code" and enter "pyd2017"
- To receive a key fob, check "Send me a free \mathbf{B} ChargePoint Card"
 - Select "Create Account"

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- Return to the ChargePoint enrollment email and complete Steps 2 and 3
- (\mathbf{G}) Download the ChargePoint app from your app store and start charging!

EXISTING CHARGEPOINT CUSTOMERS

- (\mathbf{f}) Account
 - Click the links to connect to your ChargePoint
 - Agree to the Terms and Conditions and click "Submit Request"



2

Use your ChargePoint App and KeyFob to access and manage charging as normal





HOW TO USE THE CHARGERS



You can either 1) tap your phone (with the app signed into your account) or ChargePoint card on the station to unlock the charging connector OR 2) tap the orange "Start Charge" button on the information page on the app.

Push the button on the connector to lift it out of the holster.

Plug the connector into your electric vehicle and make sure that you are charging (there are often indicator lights on the dashboard).

When you get back to your electric vehicle, tap your phone or card on the station to end your session.

Unplug the connector and return it to the holster.

HOW TO PAY

3



Your Power Your Drive charges will be billed by SDG&E separately from your home electricity bill.



Your bill will be mailed to the mailing address you provide when enrolling in the program.



One option is to pay your bill online through MyAccount at sdge.com/MyAccount. Here you can access an itemized statement of the charges on your Power Your Drive bill. Other Bill Payment Options can be found at sdge.com/residential/payyour-bill.

RATES & COSTS



SDG&E provides an hourly rate to EV drivers.



Hourly prices are sent from ChargePoint the day before at 7:00 pm. The text will provide a link to access 1) the rates and 2) a tool to set your prices.



The ChargePoint app will allow you to set a maximum price that you would like to pay. You can change this maximum price as needed. If the hourly price exceeds your set maximum price, the charging station will stop charging your car. To view current and historical prices at your site, visit sdge.com/pyd-map.

Driver Support (ChargePoint) 1-888-758-4389 Site Host Support (ChargePoint) 1-877-850-4562 or ev@sdge.com For more information and FAQs, visit: https://www.sdge.com/clean-energy/electricvehicles/power-your-drive-ev-drivers